# Community Resource Guide for NeW Mexico HealthCare professionals

### Prescription Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| MEDBANK Program | PO Box 27118, 87502 | (800) 432-2080 | Assists New Mexico residents that do not have prescription drug coverage. |
| Patient Advocate Foundation Co-Pay Relief | [www.copays.org](http://www.copays.org) | (866) 512-3861 | Provides financial support to insured patients to access co-payment relief. |
| Patient Access Network for Medication | [www.panfoundation.org](http://www.panfoundation.org) | (866) 316-7263 | Provides underinsured patients with co-payment assistance. |
| Patient Services, Inc. |  | (800) 366-7741 | Assists with co-payments or premium payments. |
| Limited Income Program (LI NET) |  | (800) 783-1307 X 3 | Provides temporary Part D prescription drug coverage for eligible individuals. |

### Prescription Disposal Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| City of ABQ Prescription Disposal | [www.cabq.gov/police/programs/pharmaceuticals](http://www.cabq.gov/police/programs/pharmaceuticals)  Northeast-8201 Osuna Rd NE, Northwest-10401 Cibola Loop NW  Southeast-800 Louisiana Blvd SE, Southwest-6404 Los Volcanes, NW | (505) 823-4455, (505) 768-4850  (505) 256-2050, (505) 831-4705 | Medications may be disposed at any area command sub-stations. Mon.-Fri. 8am-5pm. |

### Covid Information and Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Coronavirus Health Hotline |  | (855) 600 -3453 | Hotline for any New Mexico resident with health-related questions. |
| Coronavirus Information Hotline |  | (833) 551-0518 | Hotline for any New Mexico residents with non-health related questions. |

### Medicaid & Medicare Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| ME TOWN Enterprises |  | (505) 310-9069 | Provides Medicaid support brokers for consulting and support. |
| NM Human Services Medicaid Center | PO Box 2348, 87504 | (888) 997-2583 | Provides Info. On Centennial Care services. |
| H.O.P.E Healthcare Options |  | (505) 750-5677 | Provides Medicare education and assistance. |
| NM Aging & Long-Term Services | PO Box 27118, 87502 | (800) 432-2080 | Provides assistance for Medicare recipients and related questions. |

### Medical Care and Education Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| One Hope Clinic | 133 Virginia Ave, 87108 | (505) 507-4391 | Provides affordable health care to all individuals, call for hours. |
| Healthcare for the Homeless | 1217 1st St, 87102 | (505) 766-5197 | Provides many health care services to New Mexicans. |
| Geriatric Education & Health Maintenance |  | (505) 288-0040 | Provides health assessments and health education to individuals ages 55 and older. |
| NMDOH Diabetes Prevention & Control | 810 San Mateo, 87505 | (505) 841-5859 | Provides medical info. & community services to individuals with diabetes. |
| UNM Senior Health Care | 1101 MedicalArts, 87102 | (505) 272-1754 | Provides disease state counseling & education to individuals ages > 75. |

### Domestic Violence Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Haven House | [www.havenhouseinc.org](http://www.havenhouseinc.org) | (800) 526-7157 | Assists in domestic violence interventions, [cosmina@havenhouseinc.org](mailto:cosmina@havenhouseinc.org) |
| SAFE House | PO Box 25363, 87125 | (800) 773-3645 | Provides shelter for male and female victims of domestic violence. |
| National Domestic Violence Hotline |  | (800) 799-7233 | Provides advocate support for anyone experiencing domestic violence or resources. |

### Rape and Crisis Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| New Mexico Crisis and Access Line |  | (855) 662-7474 | 24-hour suicide and crisis help line for New Mexicans. |
| Rape Crisis Center of Central NM | [info@rapecrisiscnm.org](mailto:info@rapecrisiscnm.org) | (505) 266-7711 | Provides crisis intervention, advocacy, & counseling for survivors of sexual assault. |
| Agora Crisis Center Help Line | [www.agoracares.org](http://www.agoracares.org) | (855) 505-4505 | Provides help for crisis situations or just to talk. |
| National Prevention Lifeline |  | (800) 273-8255 | Provides free and confidential support to individuals in crisis or distress. |
| The Friendship Line |  | (800) 971-0016 | Provides 24hr support for lonely, isolated, depressed, or suicidal seniors. |

### Substance Use Disorder Assistance

| Organization Name | location | Number | information |
| --- | --- | --- | --- |
| Al-Anon |  | (505) 262-2177 | Provides help for families and friends of problem drinkers. |
| Central New Mexico Treatment Center |  | (505) 266-1900 | Provides outpatient drug treatment recovery center services. |
| Narcotics Anonymous |  | (877) 879-6422 | Provides nicotine support group services. |
| Tobacco Cessation Quit Now |  | (800) 784-8669 | Provides free nicotine patches and/or gum to eligible candidate |
| NM Council on Problem Gaming |  | (800) 572-1142 | Provides a hotline to individuals with gambling-related problems. |

### Behavioral Health Assistance

| Organization Name | Location | NUmber | Information |
| --- | --- | --- | --- |
| Grief Resource Center | 1113 University Blvd, 87102 | (505) 842-7166 | Provides short-term individual grief counseling, education, workshops, & programs. |
| National Alliance on Mental Illness | 8015 Mountain Rd, 87110 | (505) 260-0154 | Provides support, education, and advocacy for all dealing with behavioral issues. |

### Immigrant and Refugee Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Catholic Charities | 2010 Bridge Ave, 87105 | (505) 724-4670 | Provides education and career programs assistance. |
| NM DOH Refugee Health Program | 7525 Zuni Ave, 87108 | (505) 841-8928 | Provides community resources collaboration and assistance. |

### Homeless Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Heading Home | PO Box 27636, 87125 | (505) 226-1700 | Provides permanent and supportive housing solutions. |
| Westside Emergency Housing Center | 7440 Jim McDowell, 87120 | (505) 839-9193 | Provides a safe environment for homelessness in Albuquerque. |
| Good Shepherd Center | 218 Iron Ave, 87105 | (505) 243-2527 | Provides social service advocacy and resources for homeless individuals. |
| Steel Bridge Transformation Center | 214 Coal St, 87102 | (505) 346-4673 | Provides services such as day shelter, showers, counseling and more. |

### Dental Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Dental Care in Your Home |  | (505) 615-0951 | Provides dental care in the home or facility for the home bound. |
| NM Dental Association Foundation | PO Box 16854, 87191 | (505) 298-7206 | Provides free dental treatment to disabled or senior individuals. |

### Hearing Aid Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Speech Language Hearing Center | 9500 Montgomery, 87111 | (505) 247-4224 | Provides hearing aid assistance at reduced cost for individuals. |
| Hear Now Program | Starkey Foundation | (800) 328-8602 | Provides hearing aid assistance at low or no cost. |

### Vision Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| New Eyes | 549 Millburn, 07078 | (973) 376-4903 | Provides a voucher for a basic pair or single or lined bifocal lenses. |
| Eyecare American Senior Program |  | (877) 887-6327 | Connects seniors to local eye doctors for no cost eye exams. |

### Food Assistance

| Organization Name | Location | Number | Relevant Post-Discharge and/or Care Management Services |
| --- | --- | --- | --- |
| Rio Grande Food Project | 600 Coors Blvd, 87121 | (505) 831-3778 | Provides groceries to households monthly, 30 days required between pickup. |
| SNAP Support Line | 5840 Office Blvd, 87109 | (844) 684-6268 | Provides individuals with agency contacts for food assistance. |
| Salvation Army Family Services | 411 Broadway, 87102 | (505) 872-1171 | Provides food boxes, clothing, rental, water, and utility assistance |
| Storehouse New Mexico | 106 Broadway, 87102 | (505) 842-6491 | Provides monthly food boxes & other assistance to qualified individuals. |

### Transportation Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Transit Department | 1 Civic Plaza NW, 87102 | (505) 243-7333 | [www.cabq.gov/transit](http://www.cabq.gov/transit), call for details. |
| Catholic Charities | 2010 Bridge Blvd, 87105 | (505) 724-4670 | [www.ccasfnm.org](http://www.ccasfnm.org), provides no cost limited transportation, registration required, |
| Sun Van | Reservations only | (505) 243-7433 | Services most of Bernalillo county, wheelchair accessible. |

### Veterans Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Albuquerque Vet Center | 1600 Mountain Rd, 87104 | (877) 927-8387 | Provides counseling, outreach, & referrals to combat Vets & their families. |
| American Patriot Service Corp. |  | (505) 221 -3485 | Helping Vets & widows apply for VA pension and healthcare benefits. |

### Housing, Rent, Utility, & Financial Assistance

| Organization Name | Location | NUmber | Information |
| --- | --- | --- | --- |
| Habitat for Humanity | 4900 Menaul, 87110 | (505) 265-0057 | Provides assistance to low-income first-time home-buyers. |
| HELP New Mexico, Inc. | 5101 Copper Ave, 87108 | (505) 265-3717 | Provides assistance for evictions and disconnection notices for utilities. |
| St. Vincent de Paul Clearinghouse | 4120 Menaul, 87110 | (505) 346-1500 X 4 | Provides assistance with utility disconnections, rental evictions, and food. |
| PNM Good Neighbor Fund | 600 Coors Blvd, 87121 | (505) 967-8045 | Assists qualified NM residents with paying or all of a past due PNM bill. |
| Silver Horizons | 3540 Pan Amer., 87101 | (505) 884-3881 | Provides propane/firewood & utility assistance to low income seniors. |
| ABLE New Mexico |  | (800) 439-1653 | Provides qualifying individuals to establish tax-free savings accounts. |

### Fraud Assistance

| Organization Name | Location | Number | Information |
| --- | --- | --- | --- |
| Better Business Bureau of Southwest | 7007 Jefferson St, 87109 | (505) 346-0110 | Provides free business complaint resolutions services. |
| Identity Theft Resolutions, Federal Trade Comm | [www.idtheftresolutions.org](http://www.idtheftresolutions.org) | (877) 438-4338 | Call to report identity theft with possible advice on next steps. |
| DO NOT CALL LIST REGISTRY | [www.donotcall.gov](http://www.donotcall.gov) | (888) 382-1222 | Register your telephone number to stop unwanted calls. |